

[REDACTED]

Date: 23 August 2023  
Reference: F0006389

Dear [REDACTED]

Thank you for your request of 2 August 2023, for the release of information held by the Civil Aviation Authority (CAA). For reference your original enquiry was as follows:

*CONFIRMATION OF FLIGHT ARRIVAL INTO GATWICK AIRPORT ON 18 DECEMBER  
2020 Flight number: W62221*

According to information received from Gatwick airport Authorities whom themselves receive information from handling agents or the airline directly, we can confirm the following data:

ARRIVAL INTO GATWICK AIRPORT ON 18 DECEMBER 2020 Flight number: W62221

Note: All times quoted in GMT

Year_Mnth	Rpt_Apt	Flt_num2	OD_Apt	Arr_Dep	Airline
202012	GATWICK	2221	BUDAPEST	Arrival	WIZZ AIR

Sched_Chrt	Date	Actual Gate Time	Actual Runway Time	Planned Date	Planned Gate Time
Scheduled	18/12/2020	20:55:00	20:47:00	18/12/2020	21:05:00

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

FOI.Requests@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set out below. A request for an internal review should be submitted within 40 working days of the date of this letter.

Civil Aviation Authority

Aviation House, Beehive Ring Road, Crawley, West Sussex RH6 0YR. [www.caa.co.uk](http://www.caa.co.uk)

Email: [foi.requests@caa.co.uk](mailto:foi.requests@caa.co.uk)

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office  
FOI/EIR Complaints Resolution  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF  
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely

Freedom of Information Team  
Information Rights Specialist

### **CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE**

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.