

Ref	Date	Time	Location
CCB-047	18/11/19	12:30 – 13:30	Compass Centre

CONSUMER CHALLENGE BOARD (CCB)

MONDAY 18 NOVEMBER, COMPASS CENTRE

Minutes

Present	Apologies	Guests
▪ Jeff Halliwell (JH) – Chair ▪ David Holden (DH) ▪ Isabel Liu (IL) ▪ Trisha McAuley (TMc) ▪ Claire Whyley (CW) ▪ Jayne Scott (JS) ▪ Claudette Williams (CWSec)		N/A

1. Minutes of the last meeting

CCB approved the minutes from CCB-046 on 12 November 2019

2. Meetings Update

18 November - JH Update on meeting with AM and JH-K

- 13- 14 and 20 - 21 January will be training days for the IBP. It was agreed that the CCB will attend these discussions so that they can stay better informed to report on the IBP
- There will be a series of Workstreams for the Constructive Engagement (CE) process which the CCB may also attend
- KG will share the outlines for these sessions with the CCB and the meetings will be shared amongst the CCB
- The report on the IBP will be finalised before M5 entry (mid-February)
- The CCB may add an additional meeting day in February (03 Feb) to discuss CE

3. Future Meetings Dates and Locations

The following meetings are planned:

- 27 November JH is meeting with HAL Board
- 29 November JH is meeting with the LACC at the AOC offices
- 02 December CCB are meeting CAA at CAA offices, Canary Wharf
- 03 December, JH is meeting with the HAL Executive Committee
- 16 December CCB are meeting with HAL, Location Compass Centre

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4. AOB

- The CCB discussed the HAL presentations from the morning session
- The CCB discussed the timings for preparing the CCB Report on the IBP