

GH^{OST}

GROUND HANDLING OPERATIONS SAFETY TEAM

As the aviation industry recovers following the COVID pandemic, we will face many new operational challenges. Collaboration and communication are vital if we are to maintain high safety standards.

Be **READY**

R

Follow **RECOGNISED** processes, procedures, and practices at all times.

E

ENGAGE in positive conversations about safety and use your organisation's reporting systems, if you need to.

A

Stay **AWARE** of your surroundings. You and your colleagues may have forgotten how hazardous the ramp can be.

D

Always consider the consequences of your **DECISIONS**. Do not do anything you have not been trained for.

Y

These are challenging times, so think about your wellbeing, that of your colleagues, and others **YOU** interact with.

Stay **SAFE**

S

SPEAK UP if you have concerns about anything you see or experience.

A

Think carefully about your **ACTIONS**. Remain professional and pay attention to your tasks. Minimise distractions and do not become complacent.

F

Take your time, things might not be as **FAMILIAR** to you as they were and that's to be expected. Plan ahead and if unsure, ask for help.

E

Be prepared to learn **EVERY DAY**. Operations may be different in the coming months.