

From: [Roshan Fernando](#)
To: [economicregulation](#)
Subject: Re compensation for lost revenues due to Covid-19
Date: 03 March 2021 16:48:08
Attachments: [image001.png](#)

Paul
Smith
Group Director of Consumers and Markets
Civil Aviation Authority

Dear Sir,

HAL's request for £2.8bn compensation for lost revenue

On behalf of SriLankan Airlines at Heathrow, I would earnestly ask you to defend our case against HAL's price increases they are imposing to cover their £2.8bn loss.

The COVID pandemic has already hit hard on our Airline and the Company has introduced many ways to minimise the losses. One such initiative the company has taken was to cut staff salary on all staff working at Heathrow.

We are the only Airline that operates from Heathrow that has a direct flight to Sri Lanka. Currently due to COVID packages the passengers have to buy in UK and also in Sri Lanka has made less overall sales as it has discouraged them from flying..

If HAL proceeds with this increase, I can assure you that the Airline will seek alternative routes as they will find it quite hard to cover their costs even and will close down the Heathrow facility which will have an impact on Heathrow operations

Similarly at a time where all the Airlines are trying to lift themselves up and come out of a major disastrous year, this increase will be a discouragement

Appreciate very much for any support you would extend to us on this matter so that Airlines will not have to bear this extra cost.

Thanks & Regards

Roshan Fernando

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